How Florida Southern Achieved an ROI of 7,400% with Scoir in Year 1

A Messaging Case Study

Florida Southern College

The Challenge

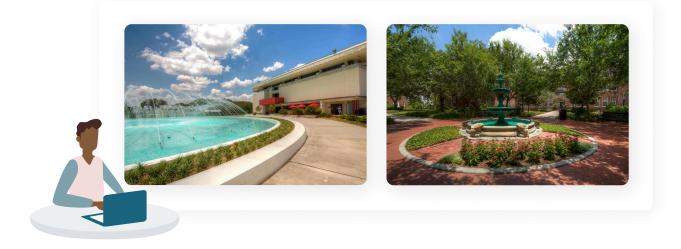
With a unique hands-on learning experience and emphasis on career readiness opportunities, Florida Southern sought a place to share their distinct approach with highly motivated and engaged students they hadn't reached before. Florida Southern's goals were to:



🙆 Reach students they weren't able to reach elsewhere (stealth students), putting them ahead of their competitors

Improve their follow to apply conversion rates on Scoir and increase their total number of applications

🕑 Utilize all available tools within Scoir for a maximum return on investment



The Solution and Results

During the 2023-24 academic year, Florida Southern utilized their full suite of Scoir Messaging options, including the ability to message their matches to nurture students through their funnel. They found:



Lower cost and better quality leads vs. traditional name-buys



Higher read and click rates compared with email marketing averages

Higher conversion rates for enrollment when compared with email marketing

Messaging

<u>Messaging</u> enabled Florida Southern to engage students who were already following their college on Scoir, encouraging them to apply.

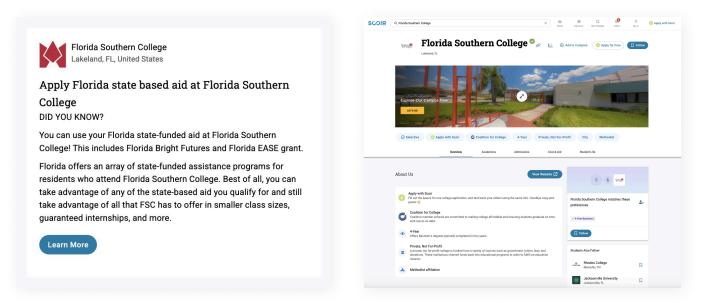
• Florida Southern's student messages on Scoir achieved impressive engagement rates:



4.31% all-time click rate

This is **690%** than the average email click rate for higher education

For Scoir messages sent to juniors in fall 2023, the read rate was 71.61%, and the click rate was 7.16%



Message Your Matches

<u>Message Your Matches</u> helps Florida Southern reach students whose preferences "match" their offerings, but aren't yet following them on Scoir. Many of these students were stealth (not already captured in Florida Southern's CRM).

With just 3 short messages to their matches, Florida Southern achieved the following engagement on Scoir:



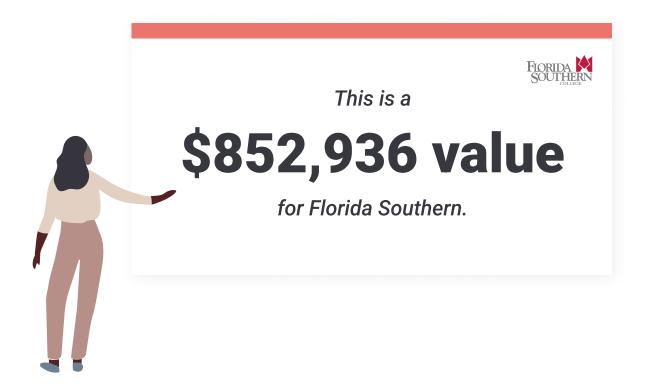




The Return

Since 2022, Florida Southern has steadily increased the number of enrolled students from Scoir. **Approximately 9% of Florida Southern's Fall 2024 class are Scoir students.**

For the 2023-2024 academic year, Florida Southern achieved a **7,400% return** on investment by engaging and enrolling students on Scoir in just their first year as a partner!



7,400% ROI

the ROI of Scoir for the college in just one year*

Ready to learn more about how Scoir can help your institution exceed your enrollment goals and conquer the enrollment cliff?

Book a Consultation

*Based on an estimated average net price of \$30,462 for an enrolled student

